



BENUGO EVENTS

# BESPOKE EXPERIENCES



# BESPOKE ANIMAL EXPERIENCES

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Ever wanted to get up close to an animal or experience the Zoo behind-the-scenes? Perhaps, mingled with monkeys in a rainforest or fed an exotic okapi?

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Elevate your event by making this all possible with any one of our incredible experiences. Delight your guests, friends or family and create a memorable moment everyone will be talking about for years to come.

Simply contact us on **020 7449 6562** or email [venuehire@zsl.org](mailto:venuehire@zsl.org) to add something truly special to your booking.



PACKAGES

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## MEET THE PENGUINS

This experience gives you special access to a VIP area inside Penguin Beach, where you will be able to interact with some of our friendly penguins. Please note that you will not feed the penguins.

£520 per session

Min. age eight years  
Up to eight participants  
Wheelchair accessible  
20-minute experience

## MEET THE MEERKATS

Our expert staff will take you into our meerkat enclosure to allow you to feed and interact with our cheeky individuals and get loads of great photo opportunities.

£390 per session

Min. age five years  
Up to six participants  
Not wheelchair accessible and requires participants to sit on some low-lying logs  
20-minute experience

## MEET THE MONKEYS

Head onto the floor of our Rainforest biome to hand feed our monkeys and learn about all the different species that call our living rainforest home, including red titi monkeys, sloths, bats, and tortoises.

£390 per session

Min. age six years  
Up to six participants  
Not wheelchair accessible  
20-minute experience

## MEET THE OKAPI

Head behind the scenes to meet our beautiful okapis and allow you to hand feed them some tasty treats.

£390 per session

Min. age six years  
Up to six participants  
Not wheelchair accessible  
20 minute experience

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## FEED THE ANIMALS

Join our Zoo staff for a Q&A and scatter feed of our animals. Please note that this is a non-contact experience and you will be feeding our animals from the public viewing areas.

£299 per session for up to 15 participants

15-minute Scatter Feeds are currently available for:

Feed the Hogs

Participants will need to be able to throw about 2 meters

Feed the Gorillas (up to eight participants only)

Participants will need to be able to throw about 3-4 meters

Feed the Penguins

## ENRICHMENT SESSION

Your group will be taken down into one of our keepers' kitchens where you will be given insight on what it's really like to be a zookeeper and how we look after all our animals at the Zoo. We will challenge your creativity by getting you to work together in making something special for one of our animals. Head out with the keeper who will introduce your work to the animals, to see how they respond. If it's just right, you'll be treated to lots of animal action and special moments for photos!

If you have a preferred animal in mind, please let us know and we will do our best to accommodate this. Please note, however, that some animals may also be better suited to different ages and various group sizes. Examples of animals are monkeys, meerkats, and mongooses.

Up to 15 participants £399

16-25 participants £499

No minimum age rules but best for participants at least three years old  
20-30 minute experience

## PRIVATE ZOO TOUR

Up to 25 participants £295

Additional participants (pp) £10

Additional £90 if you would like an animal feed arranged as part of the tour

NB: participants will not feed the animals. This will be done by the keeper/tour host)

Out of hours tour up to 25 participants £495

Additional participants (pp) £13

No minimum age rules.

Tour duration 1 hour and can be written and tailored to each group.

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### HALF-DAY KEEPER EXPERIENCE

Arriving before the Zoo opens to the general public, visit each of our animal sections to be introduced to a variety of animals and the different tasks our keepers get up to day to day.

£1,000 per session

Min. age 8 years

Up to six participants

Not wheelchair accessible and participants should have a reasonable level of fitness

3.5 hour experience

Please note that this experience is only available on Saturdays or mid-week through term-time.

### KEEPER TALK AND KEEPER Q&A

Join our keepers out in the Zoo for a 15-20 minute talk and Q&A on one of our incredible species.

£200 per session

Out of hours £300 per session

### ANIMAL ENCOUNTER - For Event Functions only

Head over to our animal Display Lawn and be treated to a private keeper talk where they will bring out one of the animals onto the lawn to show off their unique characteristics and adaptations. Animals that can be brought out are armadillos, owls, llamas, alpacas, pig, and goats.

Please note, that this experience, and animals which can be brought out, will be dependent on the season. No encounters can start later than 7:30 pm.

£395 per session

Out of hours £595 per session

TERMS AND  
CONDITIONS



# TERMS AND CONDITIONS

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- All experiences are subject to availability and may be altered on any given day due to animal welfare, health issues, staff shortages, bad weather or changes to the Zoo's collections, but will ensure that if this is the case, the activity will be replaced with another similar task. We endeavour to keep such changes to a minimum and will notify you as soon as possible if such changes are made.
- When the duration of the experience is mentioned, this is an approximate guide.
- Our animals are always given choice and participants must be prepared for an animal choosing not to interact in any encounter.
- All experiences have a health and safety briefing at the beginning of the session. It is the participant's responsibility to ensure they arrive on time. It is essential that all participants attend.
- You must wear appropriate closed toe footwear for the Meet the Animals and Half-Day Keeper experiences.
- Pregnant or nursing mothers cannot participate in our Meet the Animals and Half-Day Keeper experiences.
- Every effort will be made to accommodate those with a disability or learning difficulty. Please let us know on booking if any member of your party has any additional requirements or if you would like advice.
- General admission to the Zoo is not included in any of our experiences and must be purchased separately, unless participants are members of ZSL.
- For any Meet the Animals and Half-Day keeper experience, children under the age of 14 must be accompanied by an adult over the age of 18 years old, who must also be a participant and included in the number of participants allowed onto the experience. There must be no more than 2 children per supervising adult.
- For Enrichment Sessions and Tours, children under the age of 14 must be accompanied on the experience by an adult over the age of 18 years old, who must also be a participant and included in the number of participants allowed on the experience. There must be no more than 6 children per supervising adult.
- Additional Terms for Feed the Gorillas: To protect our animals, staff, and visitors from COVID-19, all participants on Feed the Gorillas must wear masks and gloves, which we can provide. Unfortunately, we are unable to offer any exemptions on this rule.



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When you hold an event at the Zoo with Benugo Events, you are helping us contribute to ZSL, a charity dedicated to creating a world where wildlife thrives.

ZSL is a registered charity in England and Wales no: 208728.